

**NIRK PREMIER OPTIMARKET PRIVATE LIMITED**

**(Registered Office: 7-2-371, SRT-150, Sanath Nagar Colony, Ameerpet, Hyderabad- 500018, Telangana, India)**

Name & Address of Pick-up

Store/Franchisee \_\_\_\_\_

**PURCHASE ORDER FORM BY A CONSUMER**

No. 00000

Dated: \_\_\_\_\_

I \_\_\_\_\_ have read the Terms and conditions stated overleaf to which I fully agree and place the purchase order for the products as under:

<u>Sr No.</u>	<u>Name of Product</u>	<u>M R P (Rs)</u>	<u>Discounted Price (Rs)</u>	<u>Quantity/ Unit</u>	<u>Amount</u>	<u>Cash-back (If Applicable)</u>
<b><u>GRAND TOTAL</u></b>						

Signatures of the Consumer

**REMARKS**

- 1) Delivery taken by hand vide Invoice No \_\_\_\_\_ signatures \_\_\_\_\_ )
- 2) Products shipped vide \_\_\_\_\_ (Name of Courier/Transport)  
Receipt No. \_\_\_\_\_ dated \_\_\_\_\_
- 3) Payment received in cash/Bank (UTR No. \_\_\_\_\_ )

Signatures

## **TERMS & CONDITIONS FOR PURCHASE ORDER BY A CONSUMER**

1. The consumer herein declares that he/she has voluntarily, without any coercion, placed order overleaf, online/digitally or personally, for purchasing the products being marketed by M/s Nirk Premier Optimarket Private Limited (hereinafter referred to as “Nirk”).
2. The consumer herein assures that he/she has visited the website: [www.nirk.in](http://www.nirk.in) and asserted itself with the products and all relevant information thereto.
3. The Nirk herein assures to the consumer that it has employed sufficient measures to safeguard the data provided by it and the same is displayed on its website: [www.nirk.in](http://www.nirk.in).
4. The Nirk also assures the consumer that it has well defined Buy-back and refund policy and mechanism displayed on its website: [www.nirk.in](http://www.nirk.in).
5. The Nirk also assures the consumer that it has a well-defined “Grievance redressal mechanism” displayed on its website: [www.nirk.in](http://www.nirk.in). The remedial measures available to the consumer are:
  - Acknowledgement and Resolution of complaint by the Nirk’s customer care Cell within 48 hours of the time the complaint it receives at its end
  - Within 30 days’ from the date of receipt of the complaint at its end by the Grievance Redressal Officer particulars of whom are displayed on its website: [www.nirk.in](http://www.nirk.in).
  - Thereafter, if still unsatisfied, the consumer will have to approach the National Consumer Helpline or State Consumer Helpline (NCH or SCH) of which the Nirk is a convergence partner.
  - If still not satisfied with the resolution offered by NCH or SCH, as the case may be, the consumer can approach an appropriate consumer forum or consumer court.
6. These terms and conditions have been prescribed by the Nirk, without prejudice, in accordance with the prevailing provisions of the Consumer Protection Act, 2019 and rules framed there under.